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# Visitor Information

Banner

True healing requires more than just excellent medical care. It also requires care for the patient's mind and spirit, which is why we know that visits from friends and loved ones are an integral component of patient recovery. At The Brooklyn Hospital Center, our goal is to make it as pleasant and convenient as possible to visit a patient.

For directions to the hospital, please visit our maps & directions page [1].

## Visiting Hours

| | |
|---|---|
| **General Visiting Hours** | 11 am - 8 pm |

## Intensive Care Units

| | |
|---|---|
| **Surgical Intensive Care Unit (SICU)** | 11 am - 8 pm |
| **Pediatric Intensive Care Unit (PICU)** | 24 hours for parents<br>(one parent may stay overnight)<br>11 am - 8 pm all other visitors |
| **Neonatal Intensive Care Unit (NICU)** | 24 hours for parents<br>(no siblings or other visitors allowed)<br>12 pm - 2 pm & 5 pm - 7 pm<br>for grandparents |
| **Post-Anesthesia Care Unit (PACU)** | 11 am - 8 pm (20-minute visits only) |
| **Maternity Unit** | 9 am - 10 pm for fathers and partners<br>1 pm - 2 pm & 5 pm - 7 pm for siblings<br>11 am - 8 pm for all other visitors |
| **Emergency Department** | 24 hours (one visitor at a time) |

- Please obtain a Visitors Pass from the front desk immediately upon entering the building.
- Children younger than 15 must be accompanied by an adult.
- Due to space limitations, only one parent may stay overnight in the Pediatric Intensive Care Unit.
- Visiting is limited to two persons at the patient's bedside at any given time. Only one visitor is allowed for Emergency Department patients.
- You can obtain a patient?s direct telephone number by calling Patient Information at 718.250.8268.

## Language Assistance Is Available

Please notify your nurse or doctor if you require interpretation services.

You can also contact our Language Assistance Coordinator directly at 718.250.8292. All language services are provided free of charge.

The Language Assistance Program [2] office is open during normal business hours, but interpreters are available 24 hours a day, 7 days a week.

The Brooklyn Hospital Center Floor Map [3]
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# The Brooklyn Hospital Center Cafeteria

The Brooklyn Hospital Center Café, located on the first floor of the main hospital building, offers a variety of cuisine including a healthy salad bar, a grill station, and fresh Starbucks coffee. Kosher and Halal meals are available upon request.

Coffee, cold drinks and snacks are available from the cafeteria vending machines 24 hours a day.

## Hours

| Monday ? Friday | | Weekends & Holidays | |
|---|---|---|---|
| 6:30 am - 10 am | breakfast | 7 am - 10 am | breakfast |
| 10 am - 11 am | closed | 10 am - 11 am | closed |
| 11 am - 2 pm | hot lunch | 11 am - 2 pm | hot lunch |
| 2 pm - 3:30 pm | self serve | 2 pm | closed |
| 3:30 pm - 4:30 pm | closed | | |
| 4:30 pm - 6:30 pm | dinner | | |

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# Lori?s Gift Shop

The Brooklyn Hospital Center gift shop is located on the first floor. A variety of flowers, stuffed animals, toys, healthy snacks and books can be purchased at the store or ordered by phone for delivery to a patient?s room.

Gift deliveries can be arranged by calling 718.250.8077.

All major credit cards are accepted.

## Hours

Monday ? Friday
8:30 am ? 8 pm

Weekends and Holidays
10 am ? 8 pm

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