



AUTUMN 2025

The Brooklyn Hospital Center

Keeping Brooklyn Healthy

Familiar Services in
New Locations



We're a Great Place
to Work!



Out & About: TBHC
in the Community

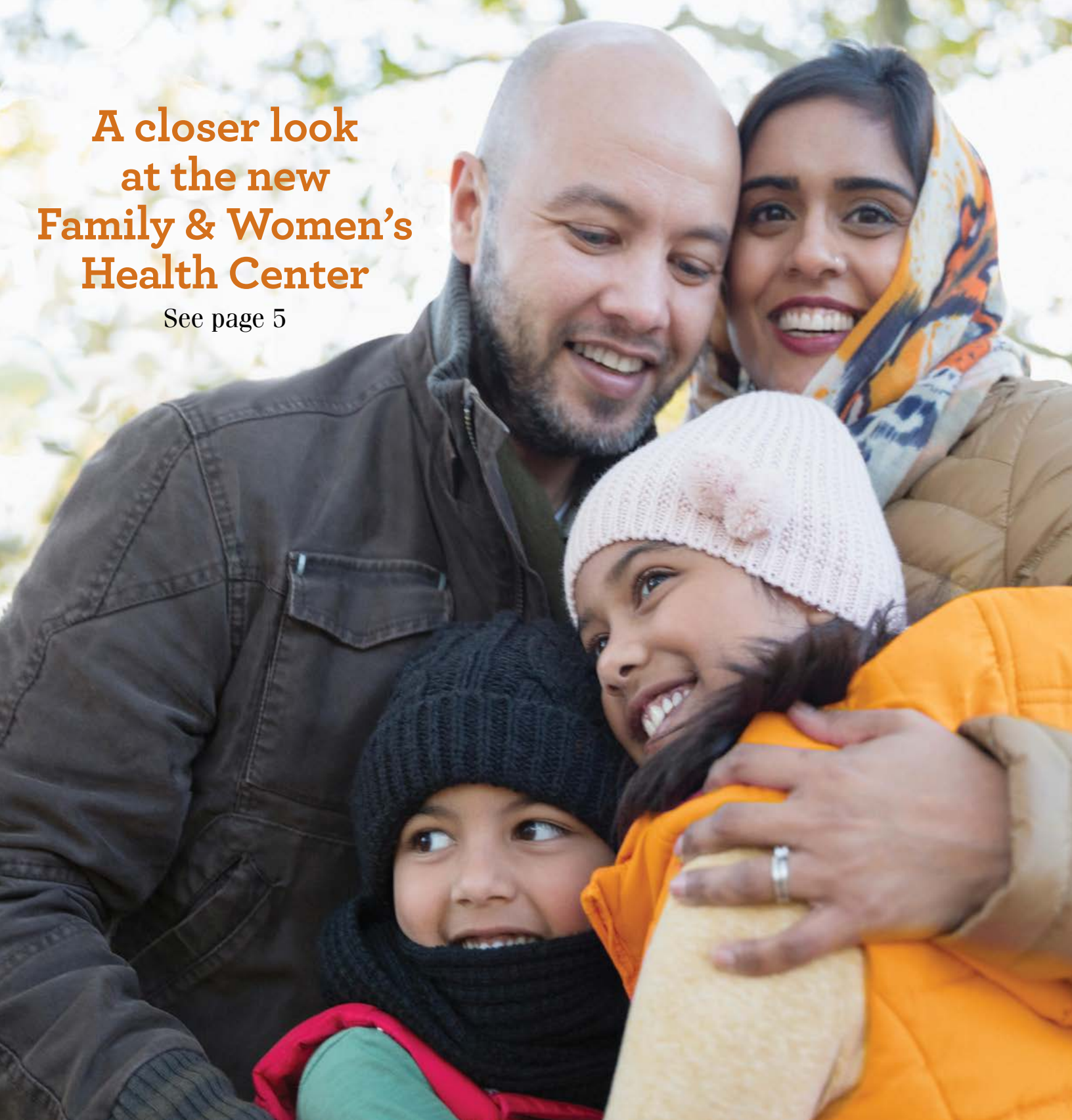


Patient Testimonial:
Convenience & Quality



A closer look at the new Family & Women's Health Center

See page 5





Gary G. Terrinoni

MESSAGE FROM TBHC'S PRESIDENT

Great Place to Work, New Locations

Last month, *Newsweek* and Plant-A Insights Group announced their list of “America’s Greatest Workplaces 2025” and TBHC was included! Based on a comprehensive assessment involving employee interviews, company

reviews, publicly accessible data and an analysis of over 120 key performance indicators, this is the third annual publication of such a prestigious list.

We couldn’t be prouder of the acknowledgement. The benefits of a strong community hospital are obvious. But TBHC is Keeping Brooklyn Healthy in another way – economically.

With 2,611 team members, TBHC is among the top employers in Downtown Brooklyn; 74 percent of those positions are well-paying union jobs. That figure doesn’t count the medical practices and related support businesses that work with the hospital.

TBHC’s team is a mirror of our community as well. In fact, 87 percent of TBHC employees live within 15 miles of the hospital’s main campus and 36 percent live within 5 miles. And, we celebrate the service milestones of our employees. Yearly, someone peaks at 40 or even 50 years of service!

When making the announcement, Jennifer H. Cunningham, Editor-in-Chief of *Newsweek* said: “Companies that emphasize building a strong workplace environment see higher levels of employee

engagement. And with higher employee engagement comes a range of benefits. That’s why *Newsweek* and Plant-A Insights Group recognize these companies where employee engagement comes naturally.”

New Locations

If you come to visit TBHC, you may realize that there are a lot of familiar services in new locations. Let me explain how some of these moves came about (and

see the below box for an easy “cheat sheet” of how to find things!).

First of all, both our our Family Medicine and Women’s Health practices were outgrowing their offices on the 121 DeKalb campus. (You can see more on page 5 about their relocation in a combined center at 255 Duffield Street in Downtown Brooklyn.)

This big move freed up space for us and we considered how to best use it. We realized the old Family Medicine suite was large enough to house Pre-Surgical Testing and the Vaccine Center. Moving the Vaccine Center there left the large space near the cafeteria open, where we

moved Employee Health Services.

Our hospital is 180 years old. We have ambitious plans to modernize and revitalize the entire campus, but in the meantime, as we work out those details, we strive to serve our community with quality and convenience so that you can have the best experience possible. And, as always, we’ll keep you posted every step of the way!



What’s Where? Start in the lobby entrance. If you’re looking for:

The Vaccine Center or Pre-Surgical Testing

- Go up the escalator one flight.
- Walk straight to the Gift Shop.
- Make a left and go up the steps.
- You’ll immediately see the new site on the right.

Employee Health

- Go up the escalator one flight.
- Walk straight to the Gift Shop.
- Make a right and keep walking past the guest elevators until you can’t walk anymore.
- Make a left and then the next left.
- You’ll see the new site right next to the service/staff elevators.

Family Medicine, Women’s Health or Perinatal Diagnostics (Sonography)

- Walk or take the B38 bus to 255 Duffield Street, right off the Fulton Mall.

Out & About: TBHC in the Community

Our Community Affairs Department runs an active health fair and speakers' bureau service. We can send TBHC staff to give lectures to your group, do screenings (such as, blood pressure), or provide other health education and information. If you would like TBHC to participate in your community event, please visit tbh.org/CommunityAffairs. Here's where we were during the warm-weather months!

In partnership with NYPD's 88th Precinct and its Community Council, we celebrated **National Night Out** at Underwood Park in Clinton Hill with neighbors. We offered info on services such as pediatrics, pharmacy, cardiology, family medicine, dental, women's health and PATH Center. Special guests included Rep. Nydia Velázquez and Captain Stephen Leuze, Commanding Officer of the 88th Precinct.



We joined City Council Member Crystal Hudson and others, at **One Crown Heights' Community Festival**.



Proud to be a part of the **54th International African Arts Festival** at Commodore Barry Park in Fort Greene.



We work with many houses of worship of all faiths, including the **Beulah Church of Nazarene** in Crown Heights, here at their annual health fair.



Practically in our backyard, we visited **Farragut Houses** for their annual block party and health awareness fair in Downtown Brooklyn.



It's always fun to visit our friends at **Dodge YMCA** in Downtown Brooklyn.

PATIENT TESTIMONIAL

For Convenience, Quality and the Intangible Brooklyn Vibe

After living most of their lives in Manhattan, Sandy and Louise Mattingly moved to Brooklyn in 2005. It was for all the usual reasons — the kids had moved there, and they wanted in on the then burgeoning Brooklyn “vibe.” But, one thing they didn’t change was their healthcare. That remained Manhattan-centric even though their home was a block from TBHC.

Ms. Mattingly, a recently retired teacher, was the first to take a second look at her neighbor. “I would walk past TBHC on DeKalb to get a subway into Manhattan for my mammograms and bone density checks,” she remembers. “Finally, I thought, ‘What am I doing? Why am I schlepping onto the subway to go into the city instead of trying the place that is literally steps from my front door?’”

What she found encouraged her: Excellent medical care, a committed, caring staff, and, of course, convenience. “TBHC renovated the breast imaging suite, and the facilities were even nicer. The results were fast. The patient portal made it convenient,” she adds.

His wife’s experience piqued Mr. Mattingly’s curiosity. At that time, his Manhattan doctors were forming a concierge practice that was not practical for him. “Louise told me, ‘You should give TBHC a shot,’” he recalls. “For me, it started with convenience and grew from there. It’s an intimate environment, almost small-town. I’ve been seen by heads of departments as a patient. Their manner is amazing. Friendly, professional. They spend time with patients. And it’s a one-stop shop if you have other needs beyond your primary care,” says the retired attorney and realtor.

During the pandemic, the Mattinglys’ commitment grew deeper. “I remember riding a Citibike by the hospital and appreciating all the heroics going on inside,” says Mr. Mattingly. Every night, 7 pm sharp, the Mattinglys were at their window clapping their hands, banging pots and pans, and shouting out their



Sandy and Louise Mattingly

appreciation for all those on the front lines, knowing that their healthcare team was in earshot.

A recent move took them about 10 blocks away from TBHC to a new development on the edge of Downtown Brooklyn, but it has done nothing to disrupt their relationship with their community hospital. “TBHC is in Fort Greene, one of the most diverse neighborhoods in New York City. Interactions and shared life experiences are greater here than anywhere I’ve lived, and I was born in Manhattan,” Mr. Mattingly says. “TBHC is not stratified healthcare, it’s real and it’s a representation of the incredible community it serves. I enjoy sitting in the waiting room and seeing Brooklyn in the house.”

Make like the Mattinglys. To schedule a mammogram or bone density screening like Louise, call 718.250.6304. For primary care like Sandy’s, you have several choices: Family Medicine at 255 Duffield Street, Downtown Brooklyn; Ambulatory Care Center, main hospital in Fort Greene; Williamsburg Family Health Center, 99 Division Street; and LaProvidencia Family Health Center in Bushwick. Scan this QR code and pick what works best for you.



The NEW Family & Women's Health Center

There's a new buzz in Downtown Brooklyn! Three important services have relocated to one brand-new Family & Women's Health Center. Located at 255 Duffield Street, the entrance is just off the Fulton Mall, next to the Hoyt Street subway station.

"Our patients AND our staff love it!" says Sherly Abraham, MD, Chair of Family Medicine. Comprehensive family medicine care offered at the site includes physical exams, immunizations, health screenings, care for chronic conditions like diabetes, among other offerings, as well as easy referrals to specialists.

Women's healthcare includes a full range of comprehensive obstetrical care, whether you're having or planning to have a baby. Gynecological care includes diagnosing and treating cancer, fibroids, endometriosis, polycystic ovary syndrome (PCOS), sexually transmitted diseases, urogynecologic care, menstrual disorders, and challenges of menopause, among other conditions.

Finally, a perinatal diagnostic center, also located here in this new facility, offers the very best in maternal-fetal medicine. "OB/GYN patients find it so convenient to get their ultrasound and other diagnostic services just down the hall," says Natasha Fievre, MD, Director of Ambulatory Women's Health.

Come visit our new location and see what the buzz is about! Appointments can be made at tbh.org/FamilyMedicine or tbh.org/OBGYN.



Wash Your Hands and Get Your Flu Shot! Fall is the season to pay special attention to staying well. As the spread of flu and other viruses increases (think, Covid, RSV), it's important to keep your hands washed, make sure your immunizations are up to date, and wear a mask in public places if you are especially vulnerable (older adults, those with chronic conditions, those who can't be immunized). For more information on vaccines, visit: tbh.org/vaccines or scan this QR code.





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A great place to work

TBHC in the community

Patient testimonial: convenience & quality



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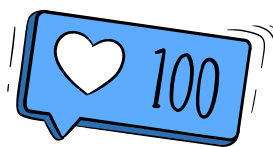
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Link In with TBHC at LinkedIn (and elsewhere, too)!

We are pleased to announce that The Brooklyn Hospital Center is up and running on LinkedIn!

Follow us there for news, announcements and other information.  [The Brooklyn Hospital Center](https://www.linkedin.com/company/the-brooklyn-hospital-center)

While TBHC has been around for 180 years and counting, we are always growing and improving, determined to be the model of a community hospital that stays anchored in its community. On social media, you'll get the "breaking news" on changing locations and services, updates about our staff and departments, patient stories, and healthcare tips and advice.

Join our social media family and make sure you don't miss a thing about YOUR community hospital.



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